



BNSSG Healthwatch Manager

Person Specification

	Essential or Desirable
<p>Experience</p> <ul style="list-style-type: none"> • Proven track record of leading support services • Project planning and resourcing • Working in a multisite organisation • Working in the VCSFE sector • Delivery of community engagement initiatives • Writing reports and recommendations • Working with volunteers and peers • Delivery of trauma-informed services 	<p>Essential Essential Essential Essential Essential Desirable Desirable Desirable</p>
<p>Skills and attributes</p> <ul style="list-style-type: none"> • Excellent interpersonal skills • Collaborative working approach • Ability to work in an empowering manner • Influential, persuasive and caring • Good at prioritising workload • Excellent communicator • Approachable and professional • Solution focussed • Reflective and open to learning • Microsoft office and database usage • Able to employ research methodology • Trauma-informed approach 	<p>Essential Essential Essential Essential Essential Essential Essential Essential Essential Essential Desirable Desirable</p>
<p>Knowledge</p> <ul style="list-style-type: none"> • Able to undertake other duties • Understanding of the health and care sector • Understanding of research methodology • Driving licence • Own transport • Lived experience of service use • Demonstrable understanding of lived experience and its place in service design 	<p>Essential Essential Essential Essential Desirable Desirable</p>